

AMENDED IN SENATE JULY 3, 2003  
AMENDED IN ASSEMBLY APRIL 28, 2003  
AMENDED IN ASSEMBLY APRIL 2, 2003

CALIFORNIA LEGISLATURE—2003–04 REGULAR SESSION

**ASSEMBLY BILL**

**No. 68**

**Introduced by Assembly Member Simitian**

December 11, 2002

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An act to add Chapter 22 (commencing with Section 22575) to Division 8 of the Business and Professions Code, relating to privacy.

LEGISLATIVE COUNSEL'S DIGEST

AB 68, as amended, Simitian. Online Privacy Protection Act of 2003.

Existing law does not regulate the security and confidentiality of consumer personal and identifying information obtained by persons and entities engaged in online business transactions.

This bill would require an operator, defined as a person or entity that collects personally identifiable information from California residents through an Internet Web site or online service for commercial purposes, to conspicuously post a privacy policy on its Web site and to comply with that policy. The bill, *among other things*, would require that the privacy policy identify the categories of information that the operator collects about individuals and with whom the operator may share the information. The bill would preempt and supersede laws of specified local government entities regarding the posting of a privacy policy on an Internet Web site, other than laws related to financial institutions.

Vote: majority. Appropriation: no. Fiscal committee: no.  
State-mandated local program: no.

*The people of the State of California do enact as follows:*

SECTION 1. This act shall be known as, and may be cited as, the Online Privacy Protection Act of 2003.

SEC. 2. The Legislature finds and declares all of the following:

(a) Each operator of a commercial Web site has a continuing and affirmative obligation to respect and uphold the privacy of individual users of, or visitors to, the commercial Web site or online service who are located in California, and to protect the security and confidentiality of these individuals' personally identifiable information.

(b) It is the intent of the Legislature to require each operator of a commercial Web site to provide individual users of, or visitors to, the commercial Web site or online service who are located in California with notice of its privacy policies, thus improving the knowledge these individuals have as to whether personally identifiable information obtained by the commercial Web site through the Internet may be disclosed, sold, or shared.

(c) It is the intent of the Legislature that Internet service providers or similar entities responsible for transmitting data shall have no obligations under this act related to personally identifiable information that they do not collect, maintain, or store.

SEC. 3. Chapter 22 (commencing with Section 22575) is added to Division 8 of the Business and Professions Code, to read:

#### CHAPTER 22. INTERNET PRIVACY REQUIREMENTS

22575. (a) An operator of a commercial Web site that collects personally identifiable information through the Internet about individual users of, or visitors to, its commercial Web site or online service who are located in California shall conspicuously post its privacy policy on the Web site. ~~The privacy policy shall identify~~  
*An operator shall be in violation of this subdivision only if the operator fails to post its policy within 10 days after being notified of noncompliance.*

1     ***(b) The privacy policy required by subdivision (a) shall do all***  
2 ***of the following:***

3     ***(1) Identify the categories of information that the operator***  
4 ***collects through the Internet about individual users of, and visitors***  
5 ***to, its commercial Web site or online service and the categories of***  
6 ***persons or entities with whom the operator may share the***  
7 ***information.***

8     ~~***(b) The privacy policy shall also do all of the following:***~~

9     ~~***(1)***~~

10    ***(2) Disclose whether or not the operator maintains a process for***  
11 ***an individual user of, or visitor to, its commercial Web site or***  
12 ***online service to review and request changes to his or her***  
13 ***personally identifiable information that is collected through the***  
14 ***Internet, and if so, include a description of that process.***

15    ~~***(2)***~~

16    ***(3) If the operator reserves the right to change its privacy policy***  
17 ***without notice to the individual user of, or visitor to, its***  
18 ***commercial Web site or online service, the privacy policy shall***  
19 ***make a statement to that effect.***

20    ~~***(3)***~~

21    ***(4) Identify its effective date.***

22    ***(c) An operator who either knowingly and willfully or***  
23 ***negligently fails to comply with the provisions of its privacy policy***  
24 ***shall be in violation of this section.***

25    22576. An operator of a commercial Web site shall post or  
26 provide, upon request, to an individual user of, or visitor to, its  
27 commercial Web site or online service, the privacy policy that was  
28 in effect at the time the user or visitor first disclosed his or her  
29 personally identifiable information or initially signed up for the  
30 operator's service. This chapter, however, shall not create a duty  
31 on the part of the operator to reconstruct and post past privacy  
32 policies that were in existence prior to the operative date of this  
33 chapter, or to provide privacy policies that have not been in effect  
34 for more than five years.

35    22577. For the purposes of this chapter, the following  
36 definitions apply:

37    ***(a) The term "personally identifiable information" means***  
38 ***individually identifiable information about an individual collected***  
39 ***online, including any of the following:***

40    ***(1) A first and last name.***

1 (2) A home or other physical address, including street name  
2 and name of a city or town.

3 (3) An e-mail address.

4 (4) A telephone number.

5 (5) A social security number.

6 (6) Any other identifier that permits the physical or online  
7 contacting of a specific individual.

8 (7) Information concerning a user that the Web site collects  
9 online from the user and combines with an identifier described in  
10 this subdivision.

11 (b) The term “conspicuously post” with respect to a privacy  
12 policy shall include posting the privacy policy through any of the  
13 following:

14 (1) A Web page on which the actual privacy policy is posted if  
15 the Web page is the homepage or first significant page after  
16 entering the Web site.

17 (2) An icon that hyperlinks to a Web site on which the actual  
18 privacy policy is posted, if the icon is located on the homepage or  
19 the first significant page after entering the Web site, and if the icon  
20 contains the word “privacy.” The icon shall also use a color that  
21 contrasts with the background color of the Web page.

22 (3) A text link that hyperlinks to a Web page on which the actual  
23 privacy policy is posted, if the text link is located on the homepage  
24 or first significant page after entering the Web site, and if the text  
25 link does one of the following:

26 (A) Includes the word “privacy” in a type size no smaller than  
27 the type size of the majority of the remainder of the page, and is  
28 located either at the bottom of the page or in the left-most column.

29 (B) Is written in capital letters equal to or greater in size than  
30 the surrounding text, or in contrasting type, font, or color to the  
31 surrounding text of the same or lesser size.

32 (C) Is written in larger type than the surrounding text, or in  
33 contrasting type, font, or color to the surrounding text of the same  
34 size, or set off from the surrounding text of the same size by  
35 symbols or other marks that call attention to the language.

36 (4) Any other functional hyperlink that is so displayed that a  
37 reasonable person would notice it.

38 (c) The term “operator” means any person or entity that  
39 operates a Web site located on the Internet or that operates an  
40 online service that collects or maintains personally identifiable

1 information from or about a California resident who uses or visits  
2 the Web site or online service if the Web site or online service is  
3 operated for commercial purposes, including any person or entity  
4 offering a product or service for sale through that Web site or  
5 online service.

6 ~~22578. (a) An operator who fails or refuses to conspicuously~~  
7 ~~post a privacy policy on its Web site within 30 days after being~~  
8 ~~notified of its failure to comply with that requirement, shall be in~~  
9 ~~violation of Section 22575.~~

10 ~~(b) An operator who either knowingly and willfully or~~  
11 ~~negligently fails to comply with the provisions of its privacy policy~~  
12 ~~shall be in violation of Section 22575.~~

13 ~~22579.~~

14 22578. It is the intent of the Legislature that this chapter is a  
15 matter of statewide concern. This chapter supersedes and preempts  
16 all rules, regulations, codes, ordinances, and other laws adopted by  
17 a city, county, city and county, municipality, or local agency  
18 regarding the posting of a privacy policy on an Internet Web site.  
19 This chapter does not, however, supersede or preempt rules,  
20 regulations, codes, ordinances, or laws adopted by any of those  
21 agencies related to financial institutions.

